

# RAPTOR PPE

RE-OPEN WITH PEACE OF MIND



**Aurora, CO**  
**(304) 825-8367**

**Bloomington, IL**  
**(707) 872-7867**

**sales@raptorppe.com**  
**www.raptorppe.com**  
**@raptorppe**



**SAFETY**



## Bid #641 Thermal Body Scanners

Deanna Rantz  
Director of Purchasing  
309 South K Street  
Oxnard, CA 93030  
Phone/Fax: (805) 385-2519  
Email: [Deanna.Rantz@oxnardunion.org](mailto:Deanna.Rantz@oxnardunion.org)

### Re: Bid #641 Thermal Body Scanners

Thank you for the opportunity to submit the bid for Thermal Camera and Temperature Kiosks

RaptorPPE is excited to propose **Raptor Vision** – Thermal Camera for. Based on the scope of work and technical requirement our Vision meets and exceeds all criteria.

RaptorPPE LLC is manufacturer & wholesale distributor of many PPE products and own the Raptor Brand for Temperature Scanning Devices. We source all our products directly from the manufacturers and pass the cost saving to the customers such as yourself. We are committed to providing great quality products at affordable pricing. The mission of RaptorPPE is to partner with businesses and organizations to help safely re-open with peace of mind. We are in this together to fight against COVID-19. For more information, visit [www.raptorppe.com](http://www.raptorppe.com)

Attached are the documents with this bid:

1. Bid Form(s)
2. Bid Bond – Cashiers Check Copy
3. Technical Specification
4. Warranty Information
5. W9 for RaptorPPE LLC

Please feel free to contact me with any additional questions.

Sincerely,

Krishna Balakrishnan, Owner  
[krishna@raptorppe.com](mailto:krishna@raptorppe.com)  
RaptorPPE LLC  
(707)872-7867

**BID FORM AND PROPOSAL**

To: Governing Board of the Oxnard Union High School District ("District" or "Owner")

From: **RaptorPPE LLC**

(Proper Name of Bidder)

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The undersigned declares that Bidder has read and understands the Bid Documents, including, without limitation, the Notice to Bidders and the Instructions to Bidders, and agrees and proposes to furnish all necessary labor, materials, and equipment to perform and furnish all work in accordance with the terms and conditions of the Bid Documents, including, without limitation, the Specifications of

Bid No. **641** ("Project") and will accept in full payment for that Work the following total lump sum amount, all taxes included:

**Thermal Body Scanners**

**Specifications:**

Sensor Type:	Amorphous Silicon Microbolometer
Thermal Resolution:	384 x 288
Spectral Response:	7-14µm
Drift Compensation:	Real-time continuous calibration (ext. TRS)
Thermal Accuracy:	±0.18°F
Measurement Range:	86°F to 113°F
Sensitivity:	≤50mK nominal
Horizontal Field of View:	24.6°
Sensor Type:	CMOS 1/3" Sensor
Day Resolution:	2688 x 1520 (4MP)
Horizontal Field of View:	Digitally synchronized to thermal image
Frame Rate:	Up to 50FPS
Contrast:	Automatic
Brightness:	Automatic
Isotherm Color Display:	Pseudocolour specifically for fever screening
Temperature Trigger:	User-defined temperature trigger threshold
Febrile Tracking:	Yes (Synchronized dual-sensor tracking)
Zoning:	Yes
Masking:	Yes
Alarm:	Audiovisual with intelligent febrile tracking
Storage:	Micro SD Card (Up to 256 GB) or/and NVR
Recording Output:	1080p
USB Connector:	USB 3.0 x 1, USB 2.0 x 2
Input Voltage:	110 – 230V AC
Operating Temperature:	60°F to 91°F
Storage Temperature:	-40°F to 185°F
Installation Options:	Wall Mounted, Ceiling Mounted or Mobile Pedestal

SCHOOL SITE	Total Quantity	Delivery Charge	Price Per Unit	TOTAL PRICE per SITE
Adolfo Camarillo HS	3	Included	\$11,995	\$35,985
Channel Islands HS	3	Included	\$11,995	\$35,985
Frontier HS	2	Included	\$11,995	\$23,990
Hueneme HS	3	Included	\$11,995	\$35,985
Oxnard HS	3	Included	\$11,995	\$35,985
Pacifica HS	3	Included	\$11,995	\$35,985
Rancho Campana HS	2	Included	\$11,995	\$23,990
Rio Mesa HS	3	Included	\$11,995	\$35,985
Annual Support (20 Hours) 12 Months from Receipt of Goods	20 Hours		Included	Included
Annual Inspection of All Units (postage paid by supplier)	22		Included	Included
2-Year Warranty	22		Included	Included
<b>Base Bid</b>	<b>22</b>			<b>\$263,890</b>

***Bidder acknowledges and agrees that the Base Bid accounts for any and all costs.***

***Bidder will supply the units within 10 calendar days of receipt of Purchase Order.***

- A. The undersigned has reviewed the Work, Equipment and Specifications outlined in the Bid Documents and fully understands the scope of Work required in this Proposal, understands the delivery and project management function(s) described in the Bid Documents, and agrees that its Proposal, if accepted by the District, will be the basis for the Bidder to enter into a contract/purchasing order with the District in accordance with the intent of the Bid Documents.
- B. The undersigned has notified the District in writing of any discrepancies or omissions in the Bid Documents and has contacted the District Contact before bid date to verify the issuance of any clarifying Addenda.
- C. The undersigned agrees to deliver the units within the calendar days contractor specifies on this Bid Form.
- D. It is understood that the District reserves the right to reject this bid and that the bid shall remain open to acceptance and is irrevocable for a period of ninety (90) days.
- E. The following documents are attached hereto:
  - Bid Bond on the District's form or other security
  - Non-Collusion Declaration
  - Product Specifications

F. Receipt and acceptance of the following Addenda is hereby acknowledged:

No. _____, Dated _____	No. _____, Dated _____
No. _____, Dated _____	No. _____, Dated _____
No. _____, Dated _____	No. _____, Dated _____

G. Bidder hereby certifies that Bidder is able to furnish labor and equipment requested in this Bid Document.

Furthermore, Bidder hereby certifies to the District that all representations, certifications, and statements made by Bidder, as set forth in this bid form, are true and correct and are made under penalty of perjury.

Dated this 6 day of November 2020

Name of Bidder: RaptorPPE LLC

Type of Organization: Limited Liability Corporation

Signed by:  Krishna Balakrishnan

Title of Signer: President

Address of Bidder: 1413 Leslie Dr, Bloomington, IL 61704

Taxpayer Identification No. of Bidder: 85-1172436

Telephone Number: (707) 872-7867

E-mail: krishna@raptorppe.com

END OF DOCUMENT

**NON-COLLUSION DECLARATION**

STATE OF CALIFORNIA

COUNTY OF McLean County, Illinois

\_\_\_\_\_ being first duly sworn, deposes

and says that he/she is President  
(Title)

of RaptorPPE LLC, the party making the foregoing  
(Name of Bidder)

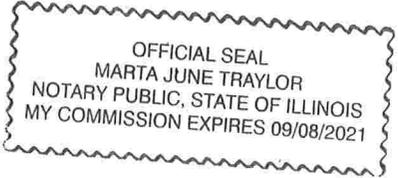
bid; that the bid is not made in the interest of, or on behalf of, any undisclosed person, partnership, company, association, organization or corporation; that the bid is genuine and not collusive or sham; that the bidder has not directly or indirectly colluded, conspired, connived, or agreed with any bidder or anyone else to put in a sham bid, or that anyone shall refrain from bidding; that the bidder has not in any manner, directly or indirectly, sought by agreement, communication, or conference with anyone to fix the bid price of the bidder or any other bidder, or to fix any overhead, profit, or cost element of the bid price, or of that of any other bidder, or to secure any advantage against the public body awarding the contract of anyone interested in the proposed contract; that all statements contained in the bid are true; and, further, that the bidder has not, directly or indirectly, submitted his or her bid price or any breakdown thereof, or the contents thereof, or divulged information or data relative thereto, or paid, and will not pay, any fee to any corporation, partnership, company associations, organization, bid depository, or to any member or agent thereof to effectuate a collusive or sham bid.

B. Balakrishnan  
(Signature)

Krishna Balakrishnan  
(Typed Name)

SUBSCRIBED BEFORE ME on this 7 day of November, 2020

Marta June Traylor  
Notary Public



My Commission Expires: 9/8/2021

**BID NUMBER 641**  
**Thermal Body Scanners**

**OXNARD UNION HIGH SCHOOL DISTRICT**

## **DRUG-FREE WORKPLACE CERTIFICATION**

### ***Due upon issuance of Purchasing Order to Awarded Bidder***

Project/Contract between the Oxnard Union High School District ("District") and

RaptorPPE LLC ("Contractor" or "Bidder").

This Drug-Free Workplace Certification form is required from the successful Bidder pursuant to Government Code section 8350 et seq., the Drug-Free Workplace Act of 1990. The Drug-Free Workplace Act of 1990 requires that every person or organization awarded a contract or grant for the procurement of any property or service from any state agency must certify that it will provide a drug-free workplace by doing certain specified acts. In addition, the Act provides that each contract or grant awarded by a state agency may be subject to suspension of payments or termination of the contract or grant, and the contractor or grantee may be subject to debarment from future contracting, if the contracting agency determines that specified acts have occurred.

The District is not a "state agency" as defined in the applicable section(s) of the Government Code, but the District is a local agency and public school district under California law and requires all contractors on District projects to comply with the provisions and requirements of the Drug-Free Workplace Act of 1990.

Contractor must also comply with the provisions of Health & Safety Code section 11362.3 which prohibits the consumption or possession of cannabis or cannabis products in any public place, including school grounds, and specifically on school grounds while children are present.

Contractor shall certify that it will provide a drug-free workplace by doing all of the following:

- a. Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited in the person's or organization's workplace and specifying actions which will be taken against employees for violations of the prohibition.
- b. Establishing a drug-free awareness program to inform employees about all of the following:
  - (1) The dangers of drug abuse in the workplace.
  - (2) The person's or organization's policy of maintaining a drug-free workplace.
  - (3) The availability of drug counseling, rehabilitation, and employee-assistance programs.
  - (4) The penalties that may be imposed upon employees for drug abuse violations.

- c. Requiring that each employee engaged in the performance of the contract or grant be given a copy of the statement required above, and that, as a condition of employment on the contract or grant, the employee agrees to abide by the terms of the statement.

I, the undersigned, agree to fulfill the terms and requirements of Government Code section 8355 listed above and will publish a statement notifying employees concerning (a) the prohibition of controlled substance at the workplace, (b) establishing a drug-free awareness program, and (c) requiring that each employee engaged in the performance of the Contract be given a copy of the statement required by section 8355(a), and requiring that the employee agree to abide by the terms of that statement.

I also understand that if the District determines that I have either (a) made a false certification herein, or (b) violated this certification by failing to carry out the requirements of section 8355, that the Contract awarded herein is subject to termination, suspension of payments, or both. I further understand that, should I violate the terms of the Drug-Free Workplace Act of 1990, I may be subject to debarment in accordance with the requirements of the aforementioned Act.

I acknowledge that I am aware of the provisions of and hereby certify that I will adhere to the requirements of the Drug-Free Workplace Act of 1990 and Health and Safety Code section 11362.3.

Date: 11/6/2020

Signature: 

Print Name: Krishna Balakrishnan

Title: President

END OF DOCUMENT

**TOBACCO-FREE ENVIRONMENT CERTIFICATION**

***Due upon issuance of Purchasing Order to Awarded Bidder***

Project/Contract between the Oxnard Union High School District ("District") and  
RaptorPPE LLC ("Contractor" or "Bidder").

This Tobacco-Free Environment Certification form is required from the successful Bidder.

Pursuant to, without limitation, 20 U.S.C. section 6083, Labor Code section 6400 et seq., Health & Safety Code section 104350 et seq., Business and Professions Code section 22950 et seq., and District Board policies, all District sites, including the Project site, are tobacco-free environments. Smoking and the use of tobacco products by all persons is prohibited on or in District property. District property includes school buildings, school grounds, school-owned vehicles and vehicles owned by others while on District property. The prohibition on smoking includes the use of any electronic smoking device that creates an aerosol or vapor, in any manner or in any form, and the use of any oral smoking device for the purpose of circumventing the prohibition of tobacco smoking. Further, Health & Safety Code section 11362.3 prohibits the smoking or use of cannabis or cannabis products in any place where smoking tobacco is prohibited.

I acknowledge that I am aware of the District's policy regarding tobacco-free environments at District sites, including the Project site and hereby certify that I will adhere to the requirements of that policy and not permit any of my firm's employees, agents, subcontractors, or my firm's subcontractors' employees or agents, to use tobacco and/or smoke on the Project site.

Date: 11/6/2020  
Signature:   
Print Name: Krishna Balakrishnan  
Title: President

END OF DOCUMENT

**CRIMINAL BACKGROUND INVESTIGATION/FINGERPRINTING CERTIFICATION**

***Due upon issuance of Purchasing Order to Awarded Bidder***

Project/Contract between the Oxnard Union High School District ("District") and

RaptorPPE LLC

\_\_\_\_\_ ("Contractor" or "Bidder").

The undersigned does hereby certify to the governing board of the District as follows:

That I am a representative of the Contractor currently under contract with the District; that I am familiar with the facts herein certified; and that I am authorized and qualified to execute this certificate on behalf of Contractor.

Contractor certifies that it has taken at least one of the following actions with respect to the construction Project that is the subject of the Contract (check all that apply):

- The Contractor is a sole proprietor and intends to comply with the fingerprinting requirements of Education Code section 45125.1(k) with respect to all Contractor's employees who may have contact with District pupils in the course of providing services pursuant to the Contract, and hereby agrees to the District's preparation and submission of fingerprints such that the California Department of Justice may determine that none of those employees has been convicted of a felony, as that term is defined in Education Code section 45122.1. No work shall commence until such determination by DOJ has been made.
- The Contractor, who is not a sole proprietor, has complied with the fingerprinting requirements of Education Code section 45125.1 with respect to all Contractor's employees and all of its Subcontractors' employees who may have contact with District pupils in the course of providing services pursuant to the Contract, and the California Department of Justice has determined that none of those employees has been convicted of a felony, as that term is defined in Education Code section 45122.1. A complete and accurate list of Contractor's employees and of all of its subcontractors' employees who may come in contact with District pupils during the course and scope of the Contract is attached hereto; and/or List of Employees: Krishna Balakrishnan & Shankar Ramakrishnan
- Pursuant to Education Code section 45125.2, Contractor has installed or will install, prior to commencement of Work, a physical barrier at the Work Site, that will limit contact between Contractor's employees and District pupils at all times.

Contractor's responsibility for background clearance extends to all of its employees, Subcontractors, and employees of Subcontractors coming into contact with District pupils regardless of whether they are designated as employees or acting as independent contractors of the Contractor.

Date: 11/6/2020  
Signature:   
Print Name: Krishna Balakrishnan  
Title: President

**AGREEMENT**

THIS AGREEMENT IS MADE AND ENTERED INTO THIS 6 DAY OF November, 2020, by and between the Oxnard Union High School District ("District") and RaptorPPE LLC ("Contractor") ("Agreement").

**WITNESSETH:** That the parties hereto have mutually covenanted and agreed, and by these presents do covenant and agree with each other, as follows:

- 1. The Work:** Contractor agrees to furnish all tools, equipment, apparatus, facilities, labor, and material necessary to perform and complete in a good and workmanlike manner, the work of the following project:  
**Bid 641 Thermal Body Scanners** ("Project" or "Contract" or "Work")

It is understood and agreed that the equipment proposed shall be supplied and Work shall be performed and completed as required in the Bid Documents. By accepting the OUHSD Purchasing Order, Bidder is hereby accepting the District Terms and Conditions located at <https://www.oxnardunion.org/purchasing-warehousing/> .

- 2. The Contract Documents:** The complete Contract consists of all Bid Documents as defined in the General Conditions and incorporated herein by this reference. Any and all obligations of the District and Contractor are fully set forth and described in the Bid Documents. All Bid Documents are intended to cooperate so that any Work called for in one and not mentioned in the other or vice versa is to be executed the same as if mentioned in all Contract Documents.
- 3. Interpretation of Contract Documents:** Should any question arise concerning the intent or meaning of Bid Documents, including Specifications, the question shall be submitted to the District in writing for interpretation. The decision of the District in the matter shall be final.
- 4. Time for Completion:** It is hereby understood and agreed that the Work under this Contract and equipment supplied under this contract, be delivered within the number of days specified on the Bid Form and Proposal.
- 5. Limitation Of District Liability:** District's financial obligations under this Contract shall be limited to the payment of the compensation provided in this Contract. Notwithstanding any other provision of this Contract, in no event shall District be liable, regardless of whether any claim is based on contract or tort, for any special, consequential, indirect or incidental damages, including, but not limited to, lost profits or revenue, undelivered equipment, late deliveries, damaged equipment, arising out of or in connection with this Contract for the services performed or materials provided in connection with this Contract.

IN WITNESS WHEREOF, accepted and agreed on the date indicated above:

**CONTRACTOR**

By: 

Name: Krishna Balakrishnan

Title: President

**OXNARD UNION HIGH SCHOOL DISTRICT**

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

**BID NUMBER 641**  
**Thermal Body Scanners**

**OXNARD UNION HIGH SCHOOL DISTRICT**



**Terms and Conditions (Remitter and Payee):**

- \* Please keep this copy for your record of the transaction
- \* The laws of a specific state will consider these funds to be "abandoned" if the Cashier's Check is not cashed by a certain time
  - Please cash/deposit this Cashier's Check as soon as possible to prevent this from occurring
  - In most cases, the funds will be considered "abandoned" before the "Void After" Date
- \* Placing a Stop Payment on a Cashier's Check
  - Stop Payment can only be placed if the Cashier's Check is lost, stolen, or destroyed
  - We may not re-issue or refund the funds after the stop payment has been placed until 90 days after the original check was issued
- \* Please visit a Chase branch to report a lost, stolen, or destroyed Cashier's Check or for any other information about this item

**FOR YOUR PROTECTION SAVE THIS COPY  
CASHIER'S CHECK**

**Customer Copy**

9034429266

11/04/2020

Void after 7 years

**Remitter:** RAPTORPPE LLC

\$\*\* 26,389.00 \*\*

**Pay To The  
Order Of:** OXNARD UNION HIGH SCHOOL DISTRICT

Memo:-----  
Note: For information only. Comment has no effect on bank's payment.

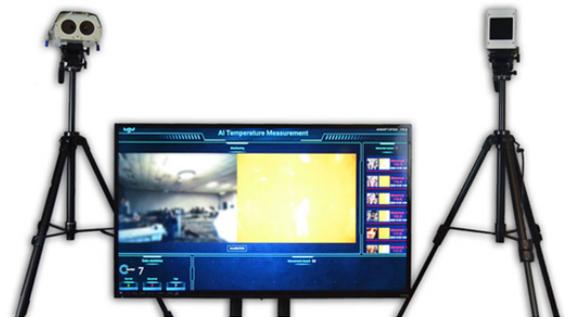
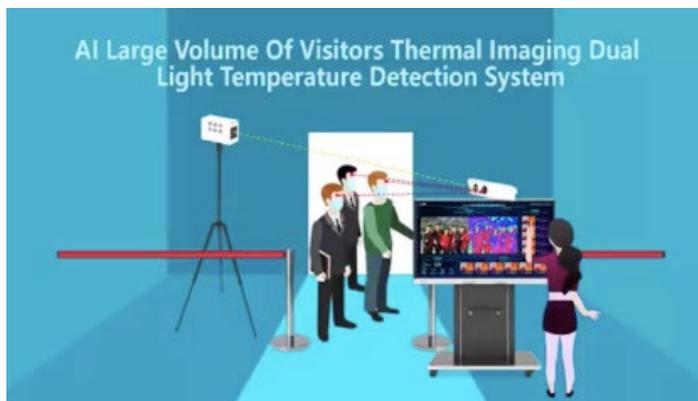
Drawer: **JPMORGAN CHASE BANK, N.A.**  
**NON NEGOTIABLE**



## Raptor Vision – Thermal Camera Solution

RaptorPPE is excited to propose Raptor Vision Thermal camera with black body as a solution to Oxnard Union High School to scan temperatures of staff and students in an effort to reduce the spread of COVID-19. Based on the scope of work and minimum technical requirement our Raptor Vision Thermal camera meets and exceeds all criteria. Please see below detailed analysis of our proposal.

Raptor Vision consists of 2 main units and an optional external monitor along with tripods for mounting the units. The main unit is a thermal camera and the second unit is the black body calibration reference device.



### **Highlights:**

- Seamlessly monitors the temperature of people in high volume settings. Approximately scanning 20+ people at the same time.
- Real-time analysis of the high temperature with sound and light alarm.
- Runs 24 hours uninterrupted and real-time display of temperature along with statistics.
- Accuracy of body temperature detection is within +/-0.54 degrees Fahrenheit (+/-0.3 C)
- 99.8% face detection accuracy within distance of 8.2 feet
- Body temperature detection speed is in milliseconds with single-channel face recognition
- HDMI output for direct connection to an external monitor or TV. No need for any computer or special software.
- Optional USA based cloud data platform for real-time remote viewing, early warning, reporting, and monitoring of data.



- Real-time blackbody radiation source correction without being affected by the environment, ensuring temperature measurement accuracy is at 99.8%.
- Optional access control with face database and detection. Automatically recognize people not in database and trigger alarm
- Deployment time is 25 minutes or under including thermal unit, black body unit and calibration.
- USA based company and customer service
- Standard 1 year warranty
- Cost effective

### **Thermal Camera Highlights:**

At the core of the Raptor Vision thermal system, there is an IR detector, which consists of a thermal pixel array (TPA). The whole system is powered by an internal six core processor that manages both thermal and visible lenses and produces continuous MJPEG output that is ready to connect to a display through HDMI port. This eliminates a need for a separate computer and software.



- Pixel pitch of 480\*360 with a total thermal resolution of 172,800 pixels
- 90°x 60°(horizontal x vertical) ultra-wide infrared field of view angle, larger range and more accuracy
- Accuracy of body temperature detection is within +/-0.54 degrees Fahrenheit (+/-0.3 C)
- Thermal ambient operating temperature 32 F to 104 F
- 2.0 ~ 10mm zoom visible light lens
- Visible light lens has 1920\*1080 resolution with max 30fps
- Integrated CPU engine with six core processor, 4GB ram and 8GB storage.
- Ethernet, WiFi capabilities and SD slot
- Intelligent face recognition with accurate forehead temperature measurement
- Fast non-inductive and high-throughput detection capability



### **Black Body Unit Highlights:**

Raptor Vision accuracy is further enhanced with addition of a black body calibration unit. It is light weight and portable with PID automatic control. Easy to operate and heats up quickly and calibrates the temperature.



- Temperature range: 95 F - 113 F
- Control method: PID automatic control
- Temperature resolution: 0.18 F
- Reference surface: 78mm \* 78mm
- Temperature stability: + (0.18 ~ 0.36) F / 30min
- Temperature uniformity:  $\pm 0.36$  F (within 2/3 center area)
- Working environment: Temperature: 32 F - 86 F

### **Complete Setup:**

Raptor Vision is a plug-n-play device with very minimal setup that typically takes less than 10-15 minutes, There is no need for a computer or software to manage the Raptor Vision. It is a fully integrated solution.



[Quick Installation Video Link:](#)

<https://youtu.be/IPfYqfDwE2g>



## Added Value by RaptorPPE

- **Black Body** - Thermal Camera Solution comes with Black Body (included in price) that increases the temperature accuracy. FDA Guidance on Thermal Temperature Scanners – <https://www.fda.gov/medical-devices/general-hospital-devices-and-supplies/thermal-imaging-systems-infrared-thermographic-systems-thermal-imaging-cameras>
- **Complete Solution** - Plug-n-Play solution that takes less than 10-15 minutes from setup/assemble to screening people for temperature
- **Warranty** - 2-year warranty for all the parts and service
- **Demo & Product Evaluation** - We can offer on-site free demonstration and provide 1-week complimentary product evaluation.
- **Technical Support and Customer Service** - RaptorPPE understands the investment the school district is making in purchasing the thermal imaging system for temperature measurements. We stand by our products and services. RaptorPPE will assign a dedicated technical and customer service representative to handle all questions and issues that may arise during the course of one-year award of the contract. This service is provided at no additional cost to the school district. We promise that our customer service will be on par if not better than top fortune 500 companies. Additional services after the one-year period are available at additional cost.
  - 1-year Dedicated technical customer service person included in price
  - Monday to Friday 9am to 5 pm Support
  - Weekend and after-hours support on request by the customer
- **Training** - RaptorPPE will train all key members that will be part of the School District Staff with configuring, managing, and maintaining the equipment. There is no extra cost for training.
  - Online training for 1-2 hour through web meetings. We believe the 1-2hr sessions are sufficient enough for administrators, guides, and all levels of users to be at expert level
  - All documents and video help will be available for basic troubleshooting through files that will be emailed or hosted on RaptorPPE Google drive for cloud-based access 24/7 and 365 days.



## Product Specification Comparison with Raptor Vision

School Reference Device Specifications	Raptor Vision
Sensor Type: Amorphous Silicon Microbolometer	Meets. Uncooled Amorphous Silicone Microbolometer
Thermal Resolution: 384 x 288	Meets with 480*360
Spectral Response: 7-14µm	Meets
Drift Compensation: Real-time continuous calibration (ext. TRS)	Meets
Thermal Accuracy: ±0.18°F	Comes with +/- 0.54 F
Measurement Range: 86°F to 113°F	Meets
Sensitivity: ≤50mK nominal	Meets
Horizontal Field of View: 24.6°	Meets
Sensor Type: CMOS 1/3" Sensor	Meets
Day Resolution: 2688 x 1520 (4MP)	Comes with 1920*1080
Horizontal Field of View: Digitally synchronized to thermal image	Meets comes standard
Frame Rate: Up to 50FPS	Comes with 30FPS
Contrast: Automatic	Meets
Brightness: Automatic	Meets
Isotherm Color Display: Pseudocolour specifically for fever screening	Meets
Temperature Trigger: User-defined temperature trigger threshold	Meets
Febrile Tracking: Yes (Synchronized dual-sensor tracking)	Meets with basic tracking
Zoning: Yes	Meets
Masking: Yes	Meets
Alarm: Audiovisual with intelligent febrile tracking	Meets with audio and visual alarm
Storage: Micro SD Card (Up to 256 GB) or/and NVR	Comes with SD storage
Recording Output: 1080p	Meets
USB Connector: USB 3.0 x 1, USB 2.0 x 2	Meets
Input Voltage: 110 – 230V AC	Meets
Operating Temperature: 60°F to 91°F	Meets
Storage Temperature: -40°F to 185°F	Meets
Installation Options: Wall Mounted, Ceiling Mounted or Mobile Pedestal	Wall / Tripod and Pole mounted options



## Warranty Information for Raptor Vision – Parts & Service 2 Year

### STANDARD LIMITED WARRANTY

#### What is covered and for how long?

RaptorPPE warrants that this Product is free from defects in material and workmanship under normal use and service for the warranty period. The warranty period commences upon the date of purchase by the first consumer purchaser and continuing for the following specified period of time after that date:

Device	2 Year
Software	2 Year
Other Accessories*	2 Year

\*If applicable.

#### What is not covered?

This Standard Limited Warranty is conditioned upon proper use of the Product.

This Standard Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless caused by RaptorPPE; (c) defects or damage resulting from excessive force or use of a metallic object when pressing on a touch screen; (d) equipment that has the serial number or the enhancement data code removed, defaced, damaged, altered or made illegible; (e) ordinary wear and tear; (f) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by RaptorPPE; (g) defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by RaptorPPE, including but not limited to installation of unauthorized software and unauthorized root access, both of which shall void this limited warranty; (h) defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source; (i) defects or damage resulting from cellular signal reception or transmission, or viruses or other software problems introduced into the Product; or (j) Product used or purchased outside the United States.

#### What are RaptorPPE obligations?

During the applicable warranty period, provided the Product is returned in accordance with the terms of this Standard Limited Warranty, RaptorPPE will repair or replace the Product, at RaptorPPE sole option, without charge. RaptorPPE may, at RaptorPPE sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned or new Product.

Repaired/replaced cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Products will be warranted for a period equal to the remainder of the original Standard Limited Warranty on the original Product or for ninety (90)



days, whichever is longer. All replaced Products, parts, components, boards and equipment shall become the property of RaptorPPE. Except to any extent expressly allowed by applicable law, transfer or assignment of this Standard Limited Warranty is prohibited.

### **What must you do to obtain warranty service?**

To obtain service under this Standard Limited Warranty, please call RaptorPPE Customer Care (707) 872-7867). If RaptorPPE determines that any Product is not covered by this Standard Limited Warranty, you must pay all parts, shipping, and labor charges for the repair or return of such Product.

You should keep a separate backup copy of any contents of the Product before delivering the Product to RaptorPPE for warranty service, as some or all of the contents may be deleted or reformatted during the course of warranty service.

### **What are the limits on RaptorPPE's liability?**

This Standard Limited Warranty sets out the full extent of RaptorPPE's responsibilities, and the exclusive remedy regarding the products.

All implied warranties, including without limitation, implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of this limited warranty. In no event shall RaptorPPE be liable for damages in excess of the purchase price of the product or for, without limitation, commercial loss of any sort; loss of use, time, data, reputation, opportunity, goodwill, profits or savings; inconvenience; incidental, special, consequential or punitive damages; or damages arising from the use or inability to use the product. Some states and jurisdictions do not allow limitations on how long an implied warranty lasts, or the disclaimer or limitation of incidental or consequential damages, so the above limitations and disclaimers may not apply to you.

RaptorPPE makes no warranties or representations, express or implied, statutory or otherwise, as to the quality, capabilities, operations, performance or suitability of any third-party software or equipment used in conjunction with the product, or the ability to integrate any such software or equipment with the product, whether such third-party software or equipment is included with the product distributed by RaptorPPE or otherwise. Responsibility for the quality, capabilities, operations, performance and suitability of any such third-party software or equipment rests solely with the user and the direct vendor, owner or supplier of such third-party software or equipment.

Nothing contained in the User Manual or any other document shall be construed to create an express warranty of any kind with respect to the Product. No agent, employee, dealer, representative or reseller is authorized to modify or extend this Standard Limited Warranty or to make binding representations or claims, whether in advertising, presentations or otherwise, on behalf of RaptorPPE regarding the Products or this Standard Limited Warranty.

This Standard Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Important: Please provide warranty information (proof of purchase) to RaptorPPE's Customer Care Center in order to provide this service at no charge. If the warranty has expired on the device, charges may apply.

